

# Follow-up 2007 Performance

## Audit:

### Jail Health Service's Pharmacy Operations and Medication Administration

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**King County**

King County Auditor's Office

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Government Accountability and Oversight Committee



# Summary of Follow-up Results

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- JHS has improved management controls, quality assurance activities, and implemented process improvements.
- Three of the 2007 recommendations have led to estimated cost savings of \$205k and reduction of 4 FTEs.
- We will conduct future follow-up on recommendations that are partially implemented.



## JHS Continues to Improve Quality Assurance Reporting and Workload Planning Activities

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- JHS internal quality assurance monitoring of medication system performance is consistent with industry practices.
  - External reporting of medication efficiency and outputs is appropriate
- Workload and staff planning activities pending implementation of countywide ABT/PeopleSoft Time and Labor Module (scheduled for 2012).



# Continued Monitoring and Assessment of JHS

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- KCAO plans to monitor the JHS activities that relate to continued improvement of accountability, performance measures, workload and staff planning.
- US Department of Justice conducted a separate monitoring effort that concluded medication management activities are delivered by JHS professionally and consistently with state law.

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*The Auditor's Office sincerely appreciates  
the cooperation received from the  
Public Health, Seattle and King County, Jail Health Services  
management and staff.*